

MBEP 4001

M.B.A. DEGREE EXAMINATION,
MAY 2026.

Fourth Semester

Common Elective

ORGANISATIONAL PSYCHOLOGY

(2023 Regulation)

Time : Three hours

Maximum : 75 marks

PART A — (5 × 4 = 20 marks)

Answer any FIVE questions.

1. What are the stages of creative thinking?
2. What are the types of memory?
3. What are the consequences of employee aggression?
4. What are the types of work place violence?
5. What are the benefits of positivity?
6. What are the primary causes of flooding?

7. Describe the techniques used in behavioral therapy.

8. What is place attachment and why it is importance to study?

PART B — (5 × 8 = 40 marks)

Answer any FIVE questions.

9. Discuss the nature and the scope of organizational psychology.

10. What is cognitive dissonance and how can it be reduced?

11. Discuss the various control measures to the work place violence.

12. How do you handle a person who is verbally aggressive?

13. Explain the benefits of a happy work place for employees and the organization.

14. What strategies can be used to maintain long-term relationships with co-workers?

15. Discuss the theory and principle of operant conditioning.

16. Discuss different ways to improve work place relationship?

PART C — (1 × 15 = 15 marks)

Answer the following.

17. Case Study (Compulsory)

Identify the various organizational issues and justify how applied organizational psychology in solving them.